



CITY OF TOPEKA

FINANCIAL SERVICES,
City Hall, 215 SE 7th Street,
Topeka, KS 66603-3914
Telephone: (785) 368-3970 (option #5)
Fax: (785) 368-3975

Website: www.topeka.org

Welcome! With our online payment services, you can pay your City of Topeka miscellaneous billings by debit or credit card. Miscellaneous billings include, parking garages and vouchers, parking hoods, health retirees, hauling fees, and business improvement district fees. This does not include cat/dog licenses, false alarms, business licenses, contractor licenses, municipal court fines (have a separate payment link), onstreet parking tickets, Shawnee County refuse or City water bills (have a separate payment link). If you have any questions, please email us at paymentservices@topeka.org.

In order to start the online process, you must first request your online password. Send an email to paymentservices@topeka.org, provide the account name, billing address and the account number. Then your password will be returned to you by email.

Follow the steps below to sign on to payment services.

Go to www.topeka.org/pay.shtml

1. Click on *payment services*. (This was originally Parking Services and will be changed to Payment Services effective July 15, 2011)
2. Click on *Enter Secured Site to Payment Services*. (Located at bottom left of the box)
3. Enter your account number and password
4. Options will be to make a payment, change password or email us.

Points to remember:

- No debit or credit card information will be stored for future use.
- Please allow 2-3 business days for payments to be credited to your account before your due date.
- Quarterly statements will be mailed for your review of transactions. If you see a discrepancy please contact us.

Change of Billing Address:

If you need to update your billing information, please email the changes to paymentservices@topeka.org.

The City's website portal is one way with stored information, therefore any changes made on the website do not transfer to the main data base.

If you need help or experience problems, please call us at 785-368-3970 (option #5) Monday – Friday or email paymentservices@topeka.org

Thank you for your continued patience and patronage!

City of Topeka
Financial Services